



warranty & shipping

Coriander Designs, Inc. warrants that each item sold hereunder shall be free from defects in material and workmanship under normal use and proper care for a period of ten (10) years by the original purchaser, except as limited below.

The ten year warranty is effective with all product produced January 1, 2003 and thereafter. Should defects appear in any goods hereunder within the warranty period; Coriander Designs, Inc. will repair or replace any items or defective parts which are returned to Coriander Designs facility at Buyers Expense upon twenty (20) days prior written notice and pursuant to Coriander Designs, written Returned Goods Authorization Form. Said notice shall specify the nature of the defect, which must have occurred within the warranty period stated above. Buyer will be charged for any replacement parts and items when shipped to Buyer, but full credit will be given to buyer when defective parts are returned to Coriander Designs.

Coriander Designs will not assume costs of repairs made without Coriander Designs express written prior approval.

This warranty does not apply to any goods or replacement parts which have been damaged through misuse, negligence or accident (including shipping damages) on the part of the buyer or any third party.

This warranty does not apply to any item in which parts, other than replacement parts supplied by or approved by Coriander Designs have been used. This warranty does not apply to any items that have been altered in any way by the purchaser or any third party. If seating has been re-upholstered by any party other than a factory authorized person or altered in any way, no warranty applies.

No warranty is made as to the quality workmanship, performance or color permanence of any fabric or upholstered materials, nor as to the color fidelity of any fabric, wood or metal finish, and there are no warranties expressed or implied, of merchantability, fitness or otherwise which extend beyond the first paragraph of this warranty. For any breach of warranty, expressed or implied, the liability of Coriander Designs, Inc, to buyer or to any person is hereby limited to the replacement of any articles which appear to be defective in the opinion of Coriander Designs. In no event shall Coriander Designs, Inc be liable for the lost of profits, loss of goodwill or any consequential or incidental damages. No breach of warranty shall be asserted against Coriander Designs, Inc. more than ten (10) years after date of delivery to carrier FOB Coriander Designs, Inc, facilities.

**Storage** Due to the limited storage facilities available at Coriander, we must implement a storage and service fee for all finished product not removed from our factory in a timely manner. This fee will be charged as follows: 10% per day, per invoice amount. The daily charge will begin on the 10th working day after you have been notified that your purchase order is completed and is ready to be picked up, either by fax, email, or phone, unless other arrangements have been made.

**Terms and Conditions of the Sale:** All orders should be placed with Coriander Designs, Inc. 20485 144th Avenue N.E. Woodinville, Washington 98072.

All orders must be in writing, no phone or oral orders will be accepted. Orders are priced due to prevailing prices at time of order acceptance.

The list prices are for product only and do not cover charges for planning, design services, freight, storage, installation, state and local taxes or similar expenses.

All prices are FOB factory. Woodinville, Washington.

Ordering: All orders or change orders must be in writing. All prices and specifications are subject to change without notice. Factory lead times start after a completed purchase order is received, and a factory acknowledgement is signed by the purchaser and received back at the factory. This signed verification acknowledges that the information contained in our acknowledgment is correct. Lead times are approximate.

**Cancellations** cannot be accepted after an order is placed into production. The order must be shipped upon completion. Orders cancelled before order is placed into production must be confirmed in writing. No oral cancellations will be accepted.

Terms: Terms of Net 30 days will be extended on that portion of credit extended to accounts that have been approved. All other accounts are required to have a 50% deposit of the invoice amount paid at time of order acceptance and the balance paid by certified check, or cashiers check at time of pick up or release to common carrier. The buyer shall be liable for all costs in attempting collection of past due accounts, including attorney's fees, whether or not litigation is pursued. Past due accounts are subject to a 1 1/2% (18% per annum) late charge, or maximum amount permitted under state and local laws for each thirty days the outstanding balance remains beyond the thirtieth day after invoice date. Withholding of payments because of carrier damages, shortages or other disputes is illegal and subject to charges.

**Returned goods** will be subject to a 50% restocking fee and refurbishing charge in addition to shipping costs. No returns will be accepted on special or custom made products. No returned goods will be accepted without a previously written **Coriander Return Authorization Agreement**. Credit: A line of credit may be established upon acceptance of satisfactory references, including the completion and signing of Coriander Designs, Inc. **Customer Credit and Information Form**. Coriander Designs, Inc. may change or cancel credit terms at its discretion without notice and request advance payment at its option. All first time orders need a 50% deposit with CBD until credit application is complete.

## Product Information

**Quotes:** Valid for 60 days from receipt of quotation.

### Care and Maintenance:

Veneer or laminate products: clean using a clean waterdampened cloth, wiping with the direction of the grain. Avoid: harsh commercial cleaning solvents that include wax, or silicon. These chemicals can penetrate the finish and alter the appearance over time. Coriander Design's finish is approved for up to a **10 to 1 Water/Bleach solution**. Clean up spills immediately

Glass or desk pads will eliminate the impact of writing instruments  
Use felt or cork pads on the bottom of contact points of accessory items, like computers, phones, lamps, etc. The rubber/plastic feet of accessory items can react adversely with the finish. This is not a warranty item.

Do not place hot cups/boxes directly on the surface of your furniture. The heat can cause the finish to cloud before the finish is fully cured.

**Leveling is important** For longest life, correct drawer/ door alignment, requires casegoods to be properly leveled. If the furniture is not properly leveled, extra pressure will be put on joints and mechanisms that are not intended to carry the burden and can result in shortened life of the product.

## Zone Freight Rate Program

### Freight FOB Factory

Orders are shipped blanket wrapped as standard.  
If cartoning is required, a net charge of 7% of the invoice will be charged. Additional lead time may be required for cartoning.

At Corianders option, cartoned orders will be made to those areas not covered by blanket wrap carriers.

Freight shipments in Corianders local zone, within 150 miles of factory, Alaska, and Hawaii will be shipped on a freight collect basis. Please specify the carrier of your choice on your purchase order. All freight prices are FOB factory, outside of Coriander's local zone shipments will be shipped freight pre-paid and allowed to one destination. Pre-paid freight shipments are based on dock to dock delivery. Facilities that do not have a dock are subject to additional charges. **Inside delivery, home delivery, and prior notifications are not included in pricing.**

Orders for shipments that total less than 500 lbs. are subject to a minimum fee of \$200.00 net Corianders' freight program does not guarantee delivery dates. For most areas there is a 3 day pick up spread with a 2-14 day delivery spread. The freight program is based on truck availability. If you need to receive shipments on a specific date, or at a specific time, it can usually be accommodated for an additional charge.

**Wood:** Coriander Designs uses Northern Red Oak, Eastern Maple, Cherry, European Beech, and Sapele as standard. Other woods are also available.

**Wood Finishes:** Coriander Designs, Inc. offers 17 standard finishes. Custom Stains are available at a charge of 10% net per order. Samples of the desired finish must accompany all orders where a finish match is required. Exact color matches are not guaranteed. Coriander will match the sample and send the sample and an acceptance form for approval. The order will not be entered until a signed copy of the acceptance form is received.

**Finish disclaimer:** Wood is a natural product. Coriander does not guarantee exact colors due to differences in grain, and texture or differences in wood species. Minor variations are to be expected. Some desktop accessories with plastic or rubber feet can penetrate or burn the finish. This is not a defect in the finish. Also, finishes, when exposed to ultraviolet rays, may change color. These color changes are not a defect in the finish and are to be expected.

### Freight Claims

Merchandise is shipped FOB factory, freight pepaid and allowed via truck. Title of goods changes to the purchaser when merchandise leaves Corianders dock and any subsequent freight damage and all freight claims are the responsibility of the purchaser. All shipments are transferred to the transportation company in good condition. Corianders responsibility ceases at that time.

### Merchandise has to be inspected at time of receipt.

Most shipments are shipped blanket wrap. **If cartoned, open and inspect. Failure to inspect at time of receipt, could result in a rejection of any claims.** If a shipment is received with missing or damaged pieces, the freight bill or express receipt should be so endorsed at time of receipt. Do not accept the shipment until all shortages and or damages are noted on the bill of lading and freight bill.

Sign only for the items you receive. If you sign a receipt for a shipment, with no exceptions, you are accepting all items in good condition and the carrier is relieved of further responsibility.



